



U-LOC Hardwood Flooring by Vintage Hardwood Flooring Installation and Warranty. Warranty Program takes effect: March 1, 2011.

Congratulations on your new U-LOC Hardwood Flooring. It will bring you years of memories.

Hardwood flooring is a product of nature and, like nature, has its imperfections. These imperfections are standard in the industry and expected. Although Vintage Hardwood Flooring inspects every piece of U-LOC hardwood flooring before being boxed, a 5% defect and grading tolerance is permitted. Defects may be of natural or manufacturing origin. This tolerance will not exceed 5% of the total floor purchased, and must be taken into consideration when ordering your floor. Always add 5% additional flooring to the total footage required; this will cover waste, defects, or personal preference of boards. Note: If you choose not to install pieces because of appearance, length of piece, or your personal visual standards, this will not be considered part of the 5% defect allowance. Before installing your U-LOC Hardwood Flooring, the installer, be it professional or DIY must verify the installation environment and sub-floors involved, meet or exceed all the requirements specified in the U-LOC Hardwood Flooring Installation Guide.

The installer/homeowner is considered to be the final inspector and grader. The installer/homeowner must use reasonable selection criteria (common sense) when installing. Any U-LOC Hardwood Flooring installed, will be considered acceptable by installer/homeowner, and will not be subject to claim or replacement.

When in doubt, leave it out or relocate the piece to a closet or an inconspicuous area. In the unlikely event that a flawed piece appears after installation, Vintage Hardwood Flooring will be responsible for the replacement of the material only.

Vintage Hardwood Flooring puts every piece of flooring through a strict quality control measure. Vintage Hardwood Flooring warrants the Estate and Select-V grades, 11.5mm U-LOC Hardwood Flooring, to the original purchaser, in the original manufactured/purchased condition, to be free from milling defects, delamination and grading for the lifetime of the floor. Any damage due to improper transportation, storage, handling, installation, acclimatizing of wood, excessive humidity, excessive dryness, or any other cause, is not covered by this warranty. As per industry standards, Vintage Hardwood Flooring reserves the right for a 5% defect allowance, which is not covered under this warranty. In the unlikely event that the defect allowance exceeds 5%, Vintage Flooring's liability shall be solely limited to the defect amount that exceeds the standard 5% industry standard, with flooring materials only.

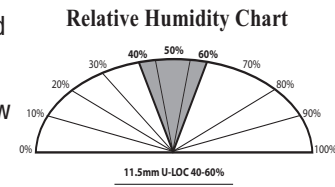
25 Year Residential Wear Layer Warranty

Estate, Select-V Grade: Subject to the Warranty Exclusions set out below, Vintage Hardwood Flooring warrants to the original purchaser that, under normal residential conditions, the finish wear layer of the Estate and Select-V series, 11.5mm U-LOC Hardwood Flooring in the original manufactured/purchased condition, will not wear through or peel from the wood for a period of twenty five (25) years from the date of purchase by the original purchaser. Regular maintenance as specified by Vintage Hardwood Flooring must be followed in order to validate this warranty. The sole remedy pursuant to this warranty is available to the original purchaser only and shall be limited to the repair, refinishing or replacement of the defective Estate and Select-V series.

If the product cannot be repaired, refinished or replaced after a reasonable number of attempts, Vintage Hardwood Flooring will, upon request, refund the original purchase price of the defective floor on a pro rata basis. Any attempt to repair, refinish, or replace the defective product prior to inspection by Vintage Hardwood Flooring will invalidate this warranty.

The Vintage Commitment Lifetime Structural Warranty/Stability Warranty

Vintage's Lifetime Structural Warranty is valid providing that the relative humidity in the installed area DOES NOT drop below 40% or be higher than 60%. Failure to maintain this relative humidity will result in cupping and or crowning, delamination and or cracking, and will void Vintage's warranty.



Warranty Exclusion

"Vintage Hardwood Flooring warranties do not extend or cover scratches, dents, or any noticeable markings caused by improper handling, installation, water damage, flooding, fire, furniture, shoes of all types, pets, insects and furthermore; Vintage Hardwood Flooring will not warrant any product that is faulty from installation, neglect, improper maintenance, environmental extremes, or improper storage of product. The sub-floor is the responsibility of the installer. Failure of Vintage U-LOC Hardwood Flooring due to the sub floor, in any manner, is not covered under the warranty. The use of tape on the surface of Vintage Hardwood flooring will void the warranty. The finish wear surface must be easily noticeable and cover at least 15% of the total floor area for a claim to be considered. Any variation or reduction in gloss level will not be considered under this warranty. Small cracks that develop from improper moisture control, flooding, excessive drying, will not be covered under this warranty. Hardwood flooring is made from natural products which have cells running parallel with the grain; therefore, all wood floors will expand and contract with the change of season and fluctuations of moisture. The expanding and contracting is not covered under this warranty. You must maintain a relative humidity of 40-60% in your home by using a humidifier and/or dehumidifier to minimize movement of your hardwood floor. Failure to maintain the relative humidity in the home between 40-60% will void Vintage's warranty. Wood displacement (dimpling/nail pops) is not covered under Vintage's warranty. Color variations are a natural occurrence in flooring due to age, species and

exposure to ultraviolet sunlight. For this reason, you may encounter mild color variations and/or yellowing of wood surface, from board to board, or when replacing damaged boards with new product. Also, normal sunlight will cause fading/darkening, depending on the species of your floor. Area rugs should be moved occasionally as they block sunlight and may give the appearance the floor is discolouring under the rug; this discoloring is not covered under the warranty."

Filing a Claim

If a claim needs to be filed under the Residential Warranty, you must first contact your exclusive Vintage dealer where you originally made your purchase. If you're exclusive dealer is unable to satisfy your claim, you may advise Vintage Hardwood Flooring, in writing, at the herein listed address: Vintage Hardwood Flooring, 409 Evans Ave, Toronto, Ontario, Canada, M8Z 1K8, Attn: Customer Service.

Vintage Hardwood Flooring, after being contacted by the dealer or in writing by the purchaser, will have an authorized Vintage Hardwood Flooring representative inspect the floor. If after inspection, Vintage Hardwood Flooring concludes that the complaint is valid, it will at its discretion, refinish, repair or replace that portion of the floor that is in question. If after repeated attempts, Vintage Hardwood Flooring is unable to correct the floor, Vintage Hardwood Flooring may choose to reimburse the homeowner for the portion of flooring in question. Vintage Hardwood Flooring reserves the right to have a Vintage representative inspect, and remove any samples that are required to determine the exact cause of the complaint in question.

IMPORTANT:

DO NOT ACCLIMATIZE U-LOC HARDWOOD FLOORING PRIOR TO INSTALLATION. Flooring must be installed immediately upon opening the boxes.

If the warranty card is not completed and returned to Vintage Hardwood Flooring within 30 days of the purchase date, the warranty will be considered void. Vintage Hardwood Flooring, 409 Evans Ave., Toronto, Ontario, Canada, M8Z 1K8.

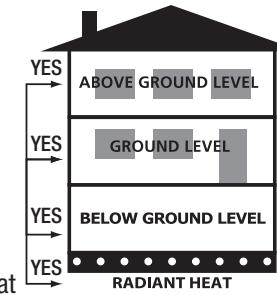
Product Specification: Vintage U-LOC Hardwood Flooring is 11.5mm by 3 1/2" (89mm). The planks are a G5 Loc system under the Valinge license and have a micro bevel edge on all 4 sides, with HDF core construction. The top face is sawn and is 2.0mm thick before finishing. The lengths will range from 15.75" (400mm) to 47.25" (1200mm). The number of pieces per box will vary, however the average length will be approximately 32" (965mm). Consult your Authorized Vintage dealer for accurate sq. ft. per box. Your U-LOC Hardwood flooring also comes with Vintage's Armour-Kote®, Aluminum Oxide Finish, backed by Vintage's 25-Year Wear Warranty.

Radiant Heat: Vintage's U-LOC Hardwood Flooring can be installed below grade, on grade, or above grade. Some U-LOC Hardwood Flooring species can also be installed over radiant heat, providing installation requirements have been met. Consult your Vintage Dealer for radiant heat approved species.

***IF YOU EXCEED THE MAXIMUM TEMPERATURE YOUR FLOOR WILL START TO CUP, CRACK AND DELAMINATE. If you exceed the maximum temperature your warranty will be void.**

****Not all species are warranted over radiant heat. Please check with a Vintage dealer for authorized species.**

Special Note about Radiant heat: Maximum water temperature is 129°F (54°C). Maximum concrete temperature is 81°F (28°C). Application for radiant heat can be floated or direct glue down.



STOP: Job Site Inspection

Important Note: Vintage's U-LOC Hardwood Flooring should be one of the last items installed when renovating your home or condominium. For new construction, the heating system must be operating for at least one week (7 days) at normal residential temperatures (approx. 70°F / 22°C) prior to installation. The relative humidity level in your home must be maintained at 50% (i.e. between 40-60%) throughout the year. Where conditions in the home have high or low humidity levels.

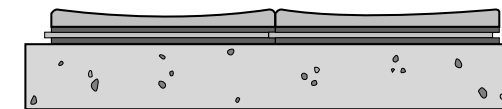
SPECIAL NOTE: Although Vintage's U-LOC Hardwood Flooring is more stable, it will however, react to changes in relative humidity according to the season.

Moisture or lack of it is woods worst enemy. If relative humidity is below 40% for a prolonged period of time, the floor will contract causing the surface of the board to cup (see Fig. #1 for cupping). Cupping is considered normal when relative humidity is too low. **Note: Your floor may start to crack if humidity is below 40%. This is not covered by the warranty.** The floor should return to its normal state once the relative humidity is back to normal (40-60%). These variations can be minimized with proper ventilation, dehumidifying or heating. You may need to improve your humidification and/or dehumidification system in order to maintain the required 40-60% levels. Using a moisture meter, available from your Authorized Vintage dealer, check the moisture content of the sub-floor. The sub-floor should not exceed 12% and, must be within 4% of the moisture content of the wood being installed. If the moisture content of the sub-floor is too high, postpone installation. Increasing ventilation, and turning up the heating system will assist in drying out the sub-floor. The concrete sub-floor must be dry and should be at least 60 days old before installing the U-LOC hardwood flooring.

The installer and/or owner will take full responsibility for moisture testing to ensure that the wood sub-floor and the concrete slab (when applicable) are within acceptable moisture tolerance levels.

Preparation of Plywood Sub-Floor: Vintage Hardwood

Fig. #1



Flooring recommends that all U-LOC Hardwood Flooring be installed with a minimum of 5/8" A.P.A. approved, C.S.P/D.F.P stamped plywood, or 23/32" O.S.B. Underlay grade PS2-92 rated, or concrete slab. **However, consult your Authorized Vintage dealer for recommendations on your specific sub-floor application.** Any failure of U-LOC hardwood flooring relating to improper sub-floors, or sub-floor preparation is not the responsibility of

Vintage Hardwood Flooring, and will not be covered under warranty. The use of particleboard as a sub-floor will automatically void the warranty.

Sweep and vacuum sub-floors. Ensure that old carpets, oils, foreign particles, protruding nails, carpet glues etc., are removed. For wood sub-floors, make sure they are level, clean, dry and securely fastened. Repair and/or replace any section that is rotted or damaged.

Tools and Accessories

Vintage's Black Gold Acoustic underpad, table saw, hand saw, measuring tape, nail set, hammer, tapping block, level, pull bar, square, chalk line, broom & dustpan, shims, safety glasses, Vintage touch up kits, Vintage cleaning kit.

Glue Down: Table saw, miter saw, measuring take, straights 1" x 2"x 4' length of wood, nail set, hammer, tapping block, square, chalk line, trowel, cleaning solvent, Vintage touch up kit, Vintage cleaning kit. You will also need an approved moisture cured glue - See your Vintage dealer for authorized glues.

Note: It is extremely important that you use the proper trowel to ensure maximum coverage and produce a good bond between sub-floor and flooring. You may also require a 100 -150lb roller.

Floating Application - Step by Step Instructions

Step #1 - Laying the underpad

After the sub floor has been cleaned, roll out Vintage's Black Gold Acoustic underpad. Unroll the Black Gold underpad with the film coated (shiny side) facing down against the sub-floor. Cut the underlayment about 2" longer than the room length. Butt the edge of the first sheet, (the edge without the over lapping film), along wall and trim to fit adjacent walls. Bring the edge of the adjoining sheet to the first sheet so that the edges of the foam meet and the overlapping film underlies the second sheet. Secure the edges of the foam together with tape strips. Repeat this procedure until the entire room is covered; after installation of the flooring, trim any excess underlayment from around all walls prior to installation of moldings.

Step #2 - Laying the wood floor

****When installing over a wood sub-floor, you should install your flooring perpendicular to the joist to avoid any sinking between floor joists.**

You should inspect each piece of U-LOC hardwood flooring before installation. Boards that you may not like the look of or with a flaw that you think will affect the look of the floor should be used as the cut pieces for your start and/or end pieces. You may also choose to put these pieces in less conspicuous areas such as closets or under couches etc.

U-LOC Boards shall run lengthwise against the longest wall. When possible try to run floor boards parallel to incoming sunlight or main light source. Begin laying from the left hand corner, tongue side against the wall. Use spacers to maintain an even expansion gap allowance. Align the next board, lay it down and push downward until the short edge's plastic tongue clicks into locking position. Proceed with the subsequent boards in similar manner to complete the installation's first row.

For aesthetical reasons, on starting the next row, always make sure to stagger the end joints by at least 6" (15.24 cm). Try to use cut piece from previous row to start new row. (see Fig 2.)

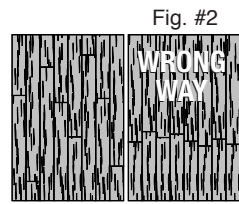


Fig. #2

Connect the long edge's tongue with the groove at a 15° angle, push to slide the board along the joint toward the previous board. Align and lay it down until the short edge's plastic tongue clicks into locking position. Proceed with the subsequent boards in similar manner to complete the row. All joints shall have a tight fit. When necessary use tapping block and hammer to gently tap any gapped joints. Never hit the U-LOC floor board directly with hammer or mallet.

When necessary use pull bar and hammer to tap gapped joints at adjoining wall and door jamb.

To lay the last row, place a full length board directly on top of the last installed row. Measure and cut the correct width by putting a full width scrap board with spacers inserted against the wall. Trimming the board's width will enable the use of the plastic tongue at the boards short edge. Remove the plastic tongue, apply a continuous bead of adhesive. Hold down the board with some weights while the adhesive cures.

In case the installed board needs to be removed for any reason, go to the right-most board of the row and insert the special separating tool into the groove. This will release the Valinge G-5 locking system. Lift up the right side board and remove. Carry on subsequently to the targeted board to be removed in the row.

Make sure to remove all spacers once the laying procedure is completed. Moldings shall be fastened to the adjacent wall by nail or screw, not the floor overlapping the expansion gap allowance.

NOTE: Always keep left over pieces for future use. Flooring may become damaged and require replacing several pieces. It's a good idea to have the same production dates set aside. Use a vacuum to pick up any dust and loose fibers. Using your Vintage cleaning kit, available at authorized Vintage dealers or online at www.vintageflooring.com, follow instructions and clean the whole floor.

Glue Down Application - Step by Step Instructions

Step #1 - Mark your starting line

Vintage flooring recommends that your U-LOC hardwood flooring be installed parallel to the longest, straightest wall in the room. Start by measuring out from the wall the width of 8 boards plus 1/2". This measurement allows for a 1/2" expansion gap at the wall. Using a chalk line draw a guideline parallel to the wall based on the above measurements.

NOTE: Vintage Hardwood Flooring will only guarantee installation when moisture-cured glue is used. Do not use latex based glues. Apply the recommended adhesive with a trowel according to the manufacturer's installations instructions (found on adhesive pail) for the specific adhesive that is being used. SPECIAL NOTE: Open time on adhesives vary from manufacturer to manufacturer so read instructions carefully before starting. Open time can also be affected greatly depending on the temperature and humidity.

The trowel should be held at approximately 45 degrees to the floor when spreading the adhesive. This will give you the recommended spread rate of approximately 40-60 sq.ft. per gallon, depending on the adhesive manufacturer.

Only spread the adhesive over an area that can be covered in less than 1.5-2 hours, otherwise the adhesive may become dry and lose its ability to bond.

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U-LOC Boards shall run lengthwise against the longest wall. When possible try to run floor boards parallel to incoming sunlight or main light source. Begin laying from the left hand corner, tongue side against the wall. Use spacers to maintain an even expansion gap allowance. Align the next board, lay it down and push downward until the short edge's plastic tongue clicks into locking position. Proceed with the subsequent boards in similar manner to complete the installation's first row.

For aesthetical reasons, on starting the next row always make sure to stagger the end joints by at least 6" (15.24 cm). Try to use cut piece from previous row to start new row. (see Fig 2.)

Connect the long edge's tongue with the groove at a 15° angle, push to slide the board along the joint toward the previous board. Align and lay it down until the short edge's plastic tongue clicks into locking position. Proceed with the subsequent boards in similar manner to complete the row. All joints shall have a tight fit. When necessary use tapping block and hammer to gently tap any gapped joints. Never hit the U-LOC floor board directly with hammer or mallet.

When necessary use pull bar and hammer to tap gapped joints at adjoining wall and door jamb.

To lay the last row, place a full length board directly on top of the last installed row. Measure and cut the correct width by putting a full width scrap board with spacers inserted against the wall. Trimming the board's width will enable the use of the plastic tongue at the boards short edge. Remove the plastic tongue, apply a continuous bead of adhesive. Hold down the board with some weights while the adhesive cures.

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Make sure to remove all spacers once the laying procedure is completed. Moldings shall be fastened to the adjacent wall by nail or screw, not the floor overlapping the expansion gap allowance.

NOTE: Always keep left over pieces for future use. Flooring may become damaged and require replacing several pieces. It's a good idea to have the same production dates set aside.

Minimize glue getting into the tongue and groove; otherwise the strips of the flooring may not fit tightly. If glue does get on the finished side of the strips, clean immediately with appropriate cleaning products - see your authorized Vintage dealer.

Use a vacuum to pick up any dust and loose fibers. Using your Vintage cleaning kit, available at authorized Vintage dealers or online at www.vintageflooring.com, follow instructions and clean the whole floor.

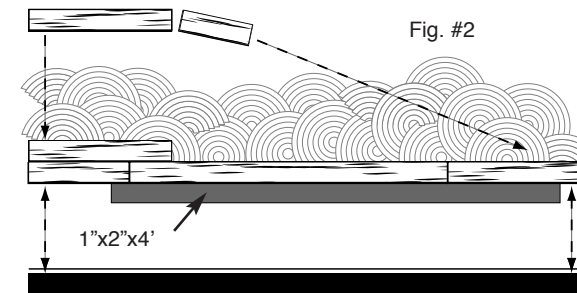


Fig. #2

Maintenance and Prevention Tips

Here are a few tips that will help you enjoy a great looking floor longer.

1. Regularly sweep or vacuum the floor to prevent sand or abrasive dust from accumulating and scratching the finish.
2. Sand and water are wood's worst enemies. Place rugs inside every outside entrance of house, in front of kitchen sink, working stations and dishwasher to protect the floor from water or oily detergents.
3. Use adequate floor protection (felt pads) under all furniture and chair legs, in order to ease their movements and to prevent scratches and dents. Replace as required or regularly.
4. High heels, second only to water, are one of hardwood floors worst enemies. All high heels will certainly damage the surface finish.
5. Never use wax, oil based detergent or any other household cleaners on your U-LOC hardwood floor. These may dull or damage finish, leaving a greasy film, and may make the floor slippery and more difficult to clean. These products will also void your warranty.
6. Light scratches or dents may be easily repaired by using some wood filler and then coats of polyurethane. We recommend ordering the matching touch up kit, available through any Vintage dealer or online at www.vintageflooring.com
7. Protect your floor against direct sunlight or any intense source of artificial lighting. Over time intense light will discolor exposed surfaces. Fading due to UV lighting is not covered under your warranty.

U-LOC Hardwood Flooring's Warranty Program takes effect March 1, 2011.

IMPORTANT

If the warranty card is not completed and returned to Vintage Hardwood Flooring within 30 days of purchase date, the warranty will be considered void. This warranty can also be filled out online at www.vintageflooring.com

Vintage Cleaner

The Vintage cleaner is a ready-to-use spray that was specially formulated for the Vintage product. The Vintage cleaner will clean your floor without leaving residual streaking. Additional care products such as stains, wax pencils, and markers are also available. Visit us at www.vintageflooring.com to obtain all your Vintage Flooring maintenance products.

1. Sweep or vacuum your floor.
2. When cleaning the entire floor, spray the Vintage cleaner on your Vintage terry cloth covered mop head, then proceed to clean the entire floor.
3. When cleaning specific spots on the floor, spray Vintage cleaner on a clean sponge or soft cloth and wipe the area clean.



Warranty Registration Card

(This card must be completed and returned within 30 days of purchase date)

Please Print

Name: _____

Address: _____

City: _____ Postal/Zip: _____

Prov/State: _____ Date of Purchase: _____

Name and Address where purchased: _____

Product purchased: Estate: Character: Vintage:

Size: _____ Color: _____

Reason for purchasing Vintage Crafted Engineered Flooring: _____

What room did you install Vintage Crafted in:

- Bedroom Den Family Room Hallway
 Kitchen Living Room Bathroom Basement

Number of residents in your home:

Adults ___ Children ___
 Dog ___ Cat ___

Type of Residence:

- Single Condominium Townhouse
 Cottage Rental

Age of Residence:

- 5 years or less 5-10 years 10-15 years 20 plus

We thank you for purchasing a Vintage Crafted Engineered Flooring. Take the time and fill in any comments that you may have. The only way to improve, is to hear from you.

Thank you

Comments _____

Internal use only
 Vintage Hardwood Flooring
 409 Evans Avenue, Toronto, Ontario, Canada. M8Z 1K8
 416-252-4182 or 1-877-256-0231

Date received _____ Control# _____

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